



National Finance Center Customer Notification

Update: Insight File Transfer Protocol (FTP) Issue

June 7, 2016

Dear Customer:

The National Finance Center (NFC) issue with the File Transfer Protocol (FTP) jobs that affect the Insight nightly processing schedule has been resolved. NFC is in the process of running data files from Friday, June 3rd to current.

NFC will send an updated customer notification once all the jobs have completed.

Federal employees with questions concerning this notification are to contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468); via the Internet using Remedy Requester Console or via email to NFCcontactcenter@nfc.usda.gov.